# Care home hearing environment audit

Walk around the home at a busy time of day. For each statement, tick **Yes**, **Partly** or **No**, and note actions.

**Care home or unit** _____

**Date and completed by** _____

| Lounges and activity rooms | Yes | Partly | No |
|---|---|---|---|
| Conversation possible without raising your voice | | | |
| TV and music not on at the same time | | | |
| Soft furnishings reduce echo | | | |
| Seating in small groups, faces visible | | | |
| Good lighting, nobody facing a bright window | | | |
| Hearing loop works and sign displayed (if fitted) | | | |

| Dining areas | Yes | Partly | No |
|---|---|---|---|
| Residents with hearing loss seated away from kitchen and doors | | | |
| Music off or low at meals | | | |
| Small tables or good seating | | | |
| Menus written, pictured or shown | | | |

| Bedrooms | Yes | Partly | No |
|---|---|---|---|
| Labelled case and charger or batteries in agreed place | | | |
| Charger sockets left on at night | | | |
| Good bedside lighting | | | |
| Suitable alerts for doorbell, phone and alarms | | | |

| Quiet spaces, reception and safety | Yes | Partly | No |
|---|---|---|---|
| Quiet room or corner available and used | | | |
| Counter loop or amplifier at reception | | | |
| Written information available for visitors | | | |
| Evacuation plans record who cannot hear alarms | | | |
| Plan to alert residents who cannot hear alarms at night | | | |
| Batteries stored and disposed of safely | | | |

**Actions, who will do them and by when**

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**Care Home Hearing** – free hearing care resources for care homes. Online version, training and more: https://carehomehearing.org/toolkit/hearing-environment-audit/

General information only. Always follow your care home's policies, the manufacturer's instructions and the resident's care plan. In an emergency call 999. Version: November 2026.