Family hearing care checklist

During a visit

- [ ] Hearing aids are in, in the right ears, and working
- [ ] Tubes are clear and soft; domes and earmoulds are clean
- [ ] The labelled case is in its usual place, with batteries or the charger
- [ ] We have found a quiet spot with good light to talk
- [ ] Glasses are clean and being worn, if needed
- [ ] Any ear soreness, discharge or sudden hearing change reported to staff straight away

Questions to ask at care reviews

- [ ] Are hearing aids being worn every day? If not, why not?
- [ ] When was the last hearing test? Is a review due?
- [ ] Who supplied the hearing aids, and are their details in the care plan?
- [ ] Have there been any problems with wax, discomfort or lost hearing aids?
- [ ] How are staff helping my relative join in conversations and activities?
- [ ] Is hearing included in the hospital transfer information and evacuation plan?
- [ ] Who leads on hearing care here?

Notes and dates

General information only. Always follow your care home's policies, the manufacturer's instructions and the resident's care plan. In an emergency call 999. Version: November 2026.